

March 2025

Newsletter



Accountability

Webster's dictionary defines accountability as the quality or state of being accountable. especially: an obligation or willingness to accept responsibility or to account for one's actions.

How often do you hear someone say that is not my job? Do you feel like you do a complete job? Not only do you want to keep yourself accountable to do a complete job, but it also holds everyone around you accountable too.

So much of a business is built on others doing their jobs properly. If you do not get the load delivered, there is no revenue. If accounting does not process it, we do not get paid or your payroll does not get processed. If dispatch does not find the loads, all the trucks would be parked. If safety does not keep permits up to date, no one would be moving. And so on and so on.

This falls down to little details as well.

Getting paperwork in shortly after the load is delivered, writing your load number on it, making sure all pages are

included, communicating delays with dispatch, or getting your compliance paperwork to safety. Just because it is not the easier option for you does not mean you should not make someone else's job easier or faster if you can. I always explain a business as a wheel, if we can take the pressure off another spoke; why would we not want to so we can all go faster and not crack!

Often times I feel like my words fall on deaf ears. I have given orientations before when I can literally watch the driver glaze over and I might as well be speaking French. Even this very newsletter may just end up lining a birdcage. If you are reading it though, let safety know.

I think you can see that today's society is so hyper focused on themselves (especially while driving). If you could brighten someone else's day or make their job easier, why would you not want to do that?

Maybe I am just going off on a rant because the negativity and finger pointing is at an all time high, or maybe everyone just needs a little reminder to be a kinder person than necessary.



JOE M. – TRUCK 611

Spotlight Driver- Kevin Ratcliff

Kevin has been a regional driver for General Transport since September 2024. In that time, he has safely driven 45,658 miles. Kevin was nominated for the spotlight from his dispatcher as he always does a phenomenal job! When Kevin is not behind the wheel, he enjoys spending time

with his wife and 4 kids. He even helped sell Girl Scout cookies to the office staff! We are proud to have you as part of the GT Family!



Reminder

Those IFTA stickers need to be on by March 1st! Don't forget the permit inside your cab as well!

Stocking Your Truck Pantry

With the winter storm that stranded trucks all over the Southern part of the county country in February; it is important to always be prepared. Although you cannot always have everything you are accustomed to in the truck, having pantry staples readily available is always a best practice to maintain.

- Dried fruits and nuts
- Canned goods
- Instant rice
- Jerky
- Cup Noodles
- Power/Granola bars
- Shelf safe microwave meals (In moderation-high in sodium)
- Peanut Butter
- Water

Other good items to keep in your truck with you in the event you may need them

- Spare medication
- Blankets
- Weather protectant clothing
- Kitty litter



Although there may be limited storage in the truck, it is important to be prepared for the unexpected.

